

*Unlocking the Dynamic Power of People*



## Available Services

The mission of Yvette Poole & Associates is to increase employee retention in the workplace through our commitment and passion for all employees to experience a culture of highly effective and productive teams that love to come to work. YPA is an employee performance enhancement company who takes pride in providing a cohesive, educational and motivational experience for employees. We provide the most creative, innovative and resourceful Development service to our clients, acting as a long term strategic partner with their organizations.

### YPA Offers the Following Programs and Services:

- On-Boarding – A full lifecycle training program customized per company to help integrate new employees successfully into their positions and company culture
- Basic and In-depth Leasing Training Programs, Customized Training Programs
- Advanced Sales Training, Customer Service Training, Telephone Techniques Training
- Leadership Conferences, Team Meetings
- Consulting Projects
  - Marketing, Training, Management, Coaching, Sales
- H/R Functions
  - Leadership Development
  - Recruitment and Staffing
  - Policies & Procedure Development
  - Employee Handbooks, Compliance
  - Performance Management, Employee Relations
  - Employee Incentive Programs, Benefits

### For More Information:

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